

ATTACHMENT 55



Department of
Civil Service

Empire Plan Website Statistics - RFP entitled:
“Pharmacy Benefit Services for The Empire Plan,
Excelsior Plan, Student Employee Health Plan, and
NYS Insurance Fund Workers’ Compensation
Prescription Drug Programs”

Empire Plan Prescription Drug Program
Website Statistics: March 2021 – February 2023

Month/Year	Order Status	Refills	Renewals	Pharmacy Locator	Envelopes, Forms, Temp ID	Claim Form Request	Drug Information	Account Summary
March 2021	7594	4194	389	4001	28	4	2629	954
April 2021	7898	4472	376	3306	16	1	2360	700
May 2021	8603	4452	347	3206	16	1	2175	722
June 2021	13307	4354	354	2987	10	2	2618	508
July 2021	13737	4580	379	2904	10	0	2491	589
August 2021	14641	4488	367	3563	19	4	2744	637
September 2021	14357	4302	375	3297	17	1	2669	611
October 2021	14988	4220	379	3618	21	0	2930	538
November 2021	13945	4327	375	3971	18	1	2524	901
December 2021	14592	4618	451	3858	18	2	2597	861
TOTAL: 2021	123662	44007	3792	34711	173	16	25737	7021
January 2022	17581	4552	442	4751	31	0	3208	1082
February 2022	14508	4118	389	3510	21	2	2545	923
March 2022	15094	4109	425	3438	12	0	2724	1258
April 2022	14436	4491	425	3231	26	0	2363	705
May 2022	15431	4589	415	3477	12	0	2522	689
June 2022	15812	4667	416	3516	12	1	2663	804
July 2022	14625	4760	403	2997	13	0	2407	708
August 2022	15552	4570	398	3340	16	1	2576	620
September 2022	14943	4320	381	3626	12	3	2502	805
October 2022	14435	4396	386	3894	10	0	2593	574
November 2022	10808	4196	392	3740	14	0	3297	786
December 2022	11674	4414	431	3952	17	2	3042	887
TOTAL: 2022	174899	53182	4903	43472	196	9	32442	9841
January 2023	14710	4184	235	5601	20	0	4635	1095
February 2023	12253	3118	171	4270	11	0	3820	1035
TOTAL: 2023	26963	7302	406	9871	31	0	8455	2130